Report PCI Concerns Anonymously

Did you know you can report concerns or violations related to PCI (credit cards) anonymously?

Many times, employees see or hear about activity that violates the University's PCI policies, but they are afraid to report it.

On our website, you can report a PCI concern without fear of being identified. There is an option to leave your name and email, but it is not required. If you choose not to share your name, please be sure to include as much information as possible so that we can follow up on your concern. This should include the department, location, employee’s name if applicable, dates/times, etc. Anything and everything that can help us investigate. Rest assured we will not share that your tip is why we are investigating.

Employees are our first line of defense and we appreciate your help!

https://ocmanagement.ecu.edu/pci/report-a-pci-concern/

PCI Training is an ANNUAL Requirement!!!

When you (or your employees) receive an email from our office, please complete the training AS SOON AS POSSIBLE to help us maintain our compliance!

Credit Card Statistics for ECU

Can you match the numbers on the right to the correct category on the left??

Correct responses will be put in a drawing for a small prize!!!

Submit your response using this Qualtrics link:

https://ecu.az1.qualtrics.com/jfe/form/SV_7WaVZVvEhpgZpP

Number of merchant accounts for the entire campus

Number of POS terminals (credit card machines/devices) on campus

Number of chargebacks or disputes received in 2018

Number of employees with PCI security

National Cybersecurity Awareness Month

Each October, ECU’s ITCS department holds several events to celebrate National Cybersecurity Awareness Month. These events are held to ensure that our students and staff are provided the resources to stay safe and secure online.

Not only should you be protecting the cardholder information of your customers, patients and donors, but you should also take steps to ensure the protection of YOUR information!

This year’s theme is Own IT. Secure IT. Protect IT.

You can find a calendar of events on the ITCS website using the link below.